

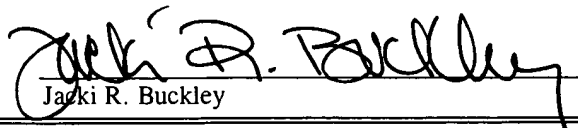


Atty. Docket No. 201-1112 (FOR25 P-352)

CERTIFICATE OF MAILING

I hereby certify that this paper, together with all enclosures identified herein, are being deposited with the United States Postal Service as first class mail, addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on the date indicated below.

December 6, 2004  
Date

  
Jacki R. Buckley

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit : 3661  
Examiner : Thu V. Nguyen  
Applicant : Craig John Simonds et al.  
Appln. No. : 10/696,692  
Filing Date : October 29, 2003  
Confirmation No. : 5256  
For : CONTEXT-BASED SERVICE DELIVERY SYSTEM AND METHOD

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

SECOND SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT  
UNDER 37 C.F.R. §1.97(c)

Pursuant to 37 C.F.R. §§1.56 and 1.97(c), Applicants bring to the attention of the Examiner the documents listed on the attached Form PTO-1449. This Information Disclosure Statement is being filed after the events recited in §1.97(b) but to the undersigned's knowledge, before the mailing date of either a Final Action or a Notice of Allowance. Under the provisions of 37 C.F.R. §1.97(c), this Information Disclosure Statement is accompanied by a fee of \$180.00 as specified by §1.17(p).

As the Office has waived the requirement under 37 CFR §1.98(a)(2)(i) for submitting a copy of each cited U.S. patent and each U.S. patent application publication, copies of the listed U.S. patent application publication documents are not included with the submission of attached

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Applicants : Craig John Simonds et al.  
Appln. No. : 10/696,692  
Page : 2

Form PTO 08a. Applicants respectfully request that the Examiner consider the listed documents and evidence that consideration by making appropriate notations on the attached form.

The present application is one of five non-provisional U.S. applications filed on the same date and commonly assigned, all of which claim the benefit of one provisional application. The five non-provisional applications include U.S. Application Numbers 10/695,717; 10/696,078, 10/696,473; 10/696,597 and 10/696,692, all filed on October 29, 2003. The listed documents include references cited in another of the aforementioned non-provisional co-pending U.S. applications.

Applicants further submit that an Office Action was mailed on September 9, 2004 in U.S. Application No. 10/696,597 in which the claims were rejected based on certain patent application publications made of record in this application. A copy of the aforementioned Office Action is submitted herewith.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If it should be determined that any of the listed documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the Office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

Applicants : Craig John Simonds et al.  
Appln. No. : 10/696,692  
Page : 3

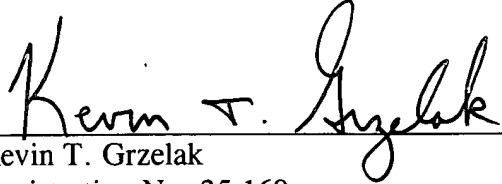
Please charge Deposit Account 06-1510 for the above-identified \$180 fee. A duplicate copy of this sheet is attached. If there is any additional fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 06-1510.

Respectfully submitted,

CRAIG JOHN SIMONDS ET AL.

By: Price, Heneveld, Cooper,  
DeWitt & Litton, LLP

12/6/04  
Date

  
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